# Week 5 – Operating System

1. Which open-source operating system is available on multiple hardware platforms?

a. Linux

b. Mac OS X

c. Windows 2000

d. Windows XP

2. Which registry file contains information about the hardware and software in the computer

system?

a. HKEY\_CLASSES\_ROOT

b. HKEY\_CURRENT\_USER

c. HKEY\_LOCAL\_MACHINE

d. HKEY\_USERS

3. How can the command line be accessed in Windows XP?

a. Start > Run > Prompt

b. Start > Run > cmd

c. Start > Control Panel > Prompt

d. Start > All programs > Accessories > Terminal

e. Start > Run > Terminal

4. Which file system is recommended for Windows XP for large file support and

enhanced security?

a. DirectX

b. DOS

c. FAT32

d. HPFS

e. NTFS

5. What is the purpose of the Microsoft Hardware Compatibility List?

a. It lists all the hardware that runs Microsoft Office software.

b. It lists the Microsoft software that runs on the listed hardware.

c. It lists hardware that is supported by a Microsoft operating system.

d. It lists hardware that works together.

6. What should be done before upgrading from Windows 2000 to Windows XP?

a. Back up all the data files.

b. Update all the device drivers.

c. Detach all the peripheral devices.

d. Download a legitimate XP authentication key.

7. Which key or key sequence will enable a user to start Windows XP in Safe Mode?

a. Alt+B

b. Alt+X

c. Alt+Z

d. F1

e. F8

f. The Windows key

8. What is a good example of an open-ended question that a technician can ask the user to

learn more about conditions before the failure?

a. What software has been installed recently on the computer?

b. Does the computer boot into the operating system?

c. Are there any beeps when the computer boots?

d. Has anybody else used the computer recently?

e. How many users were logged on to the network when the failure occurred?

9. What is a common cause of the error message “Invalid system disk”?

a. The Delete key was pressed during the system boot.

b. There is a nonbootable floppy disk or CD in the drive.

c. There is no floppy disk or CD in the drive.

d. The BIOS has been changed to boot from the hard drive first.

1. Which of the following regular maintenance tasks for a workgroup of PCs is most likely to be performed on a nightly basis?
2. CHKDSK
3. Path installation
4. Defragmentation
5. Backups

# Answers

1. A

2. C

3. B

4. E

5. C

6. A

7. E

8. A

9. B

10.D